

Practical Performance Management



If you are a manager, supervisor or team leader responsible for the performance of others then this one-day practical workshop is for you.



TOPICS COVERED INCLUDE:

- Understanding the Performance Management process
- Practical tools to manage performance
- Preparation and conduct of the performance feedback meeting
- Dealing with surprises, tears and tantrums

This full day program provides you with skills and techniques that can be implemented immediately so that you will be able to confidently and effectively provide feedback to your team on performance issues.

This program is highly practical provides you with feedback and coaching so that you are able to apply the techniques effectively.

Previous participants have said:

"I found attending the workshop on performance management of great benefit to my leadership skill. It enabled me to hone in on what was ultimately most important in my role. Through the presenter's experience and exceptional facilitation skills he was able promote and emphasise understanding of the principles."

Wayne B, Assistant Production Manager, Emu Plains

Program investment: \$450 per participant (inc GST)

This training can be delivered to your team on your site.

(for a minimum of 8 participants. Group discount applies)

For more information or to book :

Call 02 9159 3990

Or email workshops@yiramiilan.com.au

www.yiramiilan.com.au