

# Problem Solving Skills Workshop



This workshop takes you through the use of the key problem solving tools to teach you how they can be applied to problems in your workplace.



## TOPICS COVERED INCLUDE:

- Problem Definition
- Root Cause Analysis
- Cause and Effect Diagrams
- Pareto Analysis
- Data Collection Methods
- Evaluating Solutions

This full day program provides you with skills and techniques that can be implemented immediately to a variety of workplace situations.

Organisations that have participated previously have found that the cost of the training has been recovered many times over from just one project being completed.

We work with people at all levels of the business.

### Previous participants have said:

*"Just a few hours into the training lead me to solve a problem that had been a recurring problem for our business for years. Solving this problem saved us time and effort in searching for lost paperwork every month".*

Ben B, Production Supervisor, Windsor NSW

**Program investment: \$450 per participant (inc GST)**

**This training can be delivered to your team on your site.**

(for a minimum of 8 participants. Group discount applies)

For more information or to book :  
Call 02 9159 3990  
Or email [workshops@yiramiilan.com.au](mailto:workshops@yiramiilan.com.au)

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